APPLICATION REFUND POLICY

Start Process

Select the applicable category from the list below:

Incorrect Application type submitted
→ If candidate fills out and purchases the wrong application, the fee can be transferred to the correct application **OF THE SAME LEVEL.**
→ This transfer **MUST BE COMPLETED** within 90 days of purchase.
→ End Process

Incorrect Application level submitted
→ If candidate fills out and purchases the wrong application, he/she will be entitled to a partial refund
→

LEVEL	REFUND
EMR	$50
EMT	$55
AEMT	$60
Paramedic	$65

→ This transfer **MUST BE COMPLETED** within 90 days of purchase.
→ End Process

Candidate failed to appear for testing
→ If candidate is listed by PearsonVUE as a "No Show," he/she will NOT receive a refund.
→ If there are extenuating circumstances, please see Examination No Show Policy.
→ End Process

Recertification by Examination application is submitted

→ **EMR**
Candidate can request a partial refund ($50) by Sept. 30th of the expiring year.
→

LEVEL	REFUND
EMR	$50

→ End Process

→ **EMT/AEMT/Paramedic**
A candidate can request a partial refund by March 31st of the expiring year.
→

LEVEL	REFUND
EMT	$55
AEMT	$60
Paramedic	$65

→ End Process

Transition application is submitted

→ 3/31/2017 → NR I85 to NRAEMT → Applicant will be issued a $65 refund → This transfer **MUST BE COMPLETED** within 90 days of purchase → End Process

→ 3/31/2019 → NR I99 to NRP → Applicant will be issued a $75 refund → This transfer **MUST BE COMPLETED** within 90 days of purchase → End Process

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Recertification application is submitted
→ There are no refunds for recertification or MKI (Mark King Initiative) applications and fees are non-transferrable.
→ End Process